

# Books24x7 & e-Reader Compatibility

## Frequently Asked Questions



December 2010

### Is Books24x7 compatible with the Amazon Kindle?

In response to our many enthusiastic learners that have embraced the new eReader devices, Books24x7 has made the following enhancements to support the Amazon Kindle device:

- *ExecSummaries* now includes a “Kindle-ready mobi” file and simple Text (\*.TXT) file for download. These files are in addition to the Adobe PDF, Audio MP3, Palm PDB and Microsoft LIT files that are currently available for download in ExecSummaries.
- The *Chapters to Go* premium platform feature now includes a “Kindle-ready mobi” and e-PUB file for download, in addition to the current Adobe PDF file format.

### What does Books24x7 mean when they call the file “Kindle-ready mobi”?

Amazon’s electronic books are available in a proprietary file format – \*.AZW – which was developed by Amazon and intended for use on the Kindle, only. Recognizing that users may want to leverage content from other sources, the Kindle was developed so that it could support other file formats – including the Mobipocket (\*.MOBI). This is the file format which Books24x7 is using to make select downloads readable on the Amazon Kindle.

You may go to the Amazon Kindle website to learn more about what other file formats can be used on the different models and how to load them to your device:

[Kindle 6” Display](#)

[Kindle DX](#)

[Kindle \(1<sup>st</sup> Generation\)](#)

### Can I download a full book from Books24x7 to my Kindle?

No, Books24x7 does not currently allow the download of a complete full-text book to any file format. But [Chapters to Go](#) does allow users to download 15 chapters every 90 days from full-text books. This feature pertains only to those collections which contain full-text books, such as IPro, BusinessPro, EngineeringPro and several others.

Since Chapters to Go is a premium service, you may want to check with either your Subscription Administrator or SkillSoft Learning Consultant to determine if your Books24x7 subscription currently supports Chapters to Go. Or you may go [here](#) to determine if your subscription includes Chapters to Go.

### How do I access the Kindle-ready mobi files on Books24x7?

The Kindle-ready mobi files are currently available in (a) the *ExecSummaries* product and (b) for any subscriptions that have the *Chapters to Go* feature. Information on downloading the new Kindle-ready mobi files is available in the Books24x7 online Help Knowledge Base

- [ExecSummaries](#)
- [Chapters to Go](#)

### How do I get the Kindle-ready file onto my Kindle after I have downloaded it from Books24x7?

There is information available on the Amazon Kindle website that provides information on loading various files to your Kindle device.

[Kindle 6” Display](#)

[Kindle DX](#)

[Kindle \(1<sup>st</sup> Generation\)](#)

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### What is the new Text (\*.TXT) downloadable file on ExecSummaries?

Since many of the e-readers also support a simple text (\*.TXT) file, Books24x7 is providing this format as another option for ExecSummaries titles. This file format only contains text therefore it does not include any of the graphics, tables or formatting that would be viewable in a Kindle or PDF file.

This format is currently only available with the ExecSummaries product.

### Does Books24x7 support the iPad from Apple?

The iPad device has full web-browsing capabilities, so Books24x7 users can access the standard [Books24x7 website](#) directly and view all content without having to download it to the iPad.

However, users that want to utilize the e-Reader capabilities will need to [download Apple's iBooks app](#). The iPad supports the industry-leading ePub digital book file type for its electronic books but can also support Adobe PDF and standard text files. You may go to the [Apple website](#) for more detailed information about what files are supported by the iBooks app.

This [document provides tips](#) for viewing LDC videos, listening to MP3 audio, and accessing PDFs from Books24x7 with your iPad.

Books24x7 does not provide an iPad-specific file but does have the following file formats for these collections which would be compatible with the iPad:

- ExecSummaries:
  - ✓ Adobe PDF
  - ✓ Text (\*.TXT)
  - ✓ MP3 Audio
- ExecBlueprints:
  - ✓ Adobe PDF
  - ✓ MP3 Audio
- Chapters to Go
  - ✓ Adobe PDF
  - ✓ E-PUB

### Does Books24x7 support the nook from Barnes and Noble?

The nook from Barnes and Noble supports three primary file formats:

- ePub
- Palm PDB
- Adobe PDF

Books24x7 does not provide a nook-specific file but does have the following file formats for these collections which would be compatible with the nook:

- ExecSummaries:
  - ✓ Adobe PDF
  - ✓ Palm PDB
- ExecBlueprints:
  - ✓ Adobe PDF
- Chapters to Go
  - ✓ Adobe PDF

The [online user's guide from Barnes and Noble](#) provides more information about accepted file formats (pg 105) and how to download them to your nook (pg 88).

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### Does Books24x7 support the Sony Reader?

There are some issues with the supported files of an [earlier model](#) of the Sony Reader – but in general, Sony supports the industry standard ePub and Adobe PDF file formats.

Books24x7 does not provide a Sony Reader-specific file but does provide downloadable files in the Adobe PDF format for the following collections which would be compatible with the Sony Reader:

- ExecSummaries
- ExecBlueprints
- Chapters to Go

The Sony Reader website provides more information about the [supported files](#) and [how to transfer them](#) to your device.